International DAISY Day
Why Nurses and Midwives Stay
2023 Programme
ABOUT

CAROLYN FOX
RN, BSC(HONS), MSc, CHAIR NAME UK & STRATEGIC NURSE ADVISOR, TEAM CNO

Carolyn’s nursing career stretches over 35 years during which she has dedicated herself to improving patient care and advancing the education and development of nurses and midwives across the country. Carolyn’s personal career highlights include, being the first in the UK to lead credential with the American Nurses Association scheme, called Pathway to Excellence, an internationally recognised programme for nursing and midwifery standards. She is also incredibly proud of becoming a clinical nurse specialist in 1996, a role which helped to inspire her career journey.

Before joining Team CNO Carolyn was Chief Nurse at University Hospitals of Leicester, Director of Nursing, Midwifery and Patient Services and a Board Director at Northampton General Hospital. She has also held the positions of Interim Director of Nursing as well Deputy Director of Nursing and Quality at Aintree University Hospital Liverpool, Assistant Director of Nursing at Salford Royal Foundation Trust in Greater Manchester and Programme Lead Quality Improvement Scotland.

She has been actively engaged in many national committees and authored a number of guidelines relating to clinical practice in the reduction of pressure ulcers. Carolyn is currently Chair of NAME UK (Nursing and Midwifery Excellence UK) and an International DAISY Ambassador.

Carolyn believes the celebration and appreciation of nurses and midwives has a huge role to play in improving standards of patient care and increasing morale amongst the nursing and midwifery community. Creating and leading a culture where nurses and midwives feel valued and inspired to deliver excellent standards of care for patients.
KERRY JONES

PHD, RN, RM, PG Dip, Hon Prof. Director of Education and Transformation for Nursing and Midwifery, Coventry University and Coventry and Warwickshire ICS.

Kerry is currently Director of Education and Transformation for Nursing and Midwifery working across Coventry University and Coventry and Warwickshire ICS. With a career in nursing and midwifery spanning over 40 years Kerry has undertaken a variety of roles in the UK National Health Service and beyond. Having recently been Senior Nurse Lead for Retention at NHS England she led the development of the national nursing and midwifery retention self-assessment tool. Prior to this Kerry was Magnet® and Pathway to Excellence® Programme Director for the first duel Magnet and Pathway to Excellence designated organisation outside of the United States of America. Other past roles include Faculty Dean and Head of Learning and Development for an NHS provider organisation and Regional Director of Leadership.

Kerry has an extensive portfolio of completed research and consultancy projects. Her research interests include strategic workforce development, nursing and midwifery retention and international care excellence. She has led/co led multiple national studies and projects including retention from a generational perspective (reports Mind the Gap and Narrowing the Gap) and a longitudinal evaluation of return to practice programmes. Her other roles currently include being Honorary Professor of Nursing at the University of Nottingham and an International DAISY Ambassador.
ABOUT

BONNIE AND MARK BARNES

FAAN, DOCTOR OF HUMAN LETTERS (H.C), CO-FOUNDERS, THE DAISY FOUNDATION

Bonnie and her husband Mark created The DAISY Foundation™ following the death of Mark’s son Patrick in 1999. The nursing care they experienced during Pat’s 8-week hospitalization compelled them to express their gratitude to nurses, especially for the compassionate care nurses provide every day.

Today, The DAISY Award™ is celebrated in over 5,900 healthcare facilities and nursing schools internationally. Their journey with nurses is described in their book, Shining the Light on All the Right: Celebrating the Art of Nursing Around the World.
ABOUT

VICKY PARKER
(With Baby Lando) - Patient

ABOUT

FIONA KEMPSELL
RM- Midwife, University Hospitals Coventry and Warwickshire
NHS Trust
CINDY
LEFTON

PHD, RN, CPXP, VICE PRESIDENT, ORGANIZATIONAL CONSULTING AND FRONT LINE NURSE, PSYCHOLOGICAL ASSOCIATES AND BARNES-JEWISH HOSPITAL

Cindy Lefton has combined her knowledge as an Organizational Psychologist with her extensive experience as a Registered Nurse to develop strategies aimed at helping hospitals across the country positively impact their communication and collaboration and use meaningful recognition to engage staff. As a Consultant for Psychological Associates and front-line healthcare worker at Barnes-Jewish Hospital in St. Louis, Cindy utilizes a variety of evidence and resources to guide patient care areas in creating and sustaining healthy work environments. Dr. Lefton has published articles on communication, collaboration, and meaningful recognition and has presented these topics at various national conferences. Cindy served as a member of the Editorial Board for the Journal of Trauma Nursing and as an Associate Editor for the Journal of Emergency Nursing. She also volunteers for The DAISY Foundation as the Director of Patient Experience and as a Co-Investigator for various studies studying the impact of meaningful recognition on nurses, patients, family members and organizations.
Dr Joanne Cooper is Head of Nursing Research - Research Transformation at NHS England, on full time secondment from Nottingham University Hospitals NHS Trust (NUH). Joanne is Honorary Professor at the University of Nottingham School of Health Sciences. Joanne has experience in advancing research in nursing, including clinical academic career development building capacity and capability across health and care systems. Joanne worked as Assistant Director of Nursing - Research, Innovation and Professional Regulation at NUH during the organisation’s ANCC Magnet and Pathway to Excellence accreditations including national leadership for the development of Shared Governance.

Joanne’s clinical background is as a registered nurse, specialising in the care of patients with Gastrointestinal disease, and was awarded her PhD in Nursing in 2009 from the University of Nottingham. Joanne’s doctoral study comprised a mixed methods study exploring beliefs about personal control and self-management in Inflammatory Bowel Disease and she continues research into long term condition self-management, oesophago-gastric cancer and palliative care and broader health care research informing patient and staff outcomes.
ABOUT

CHARLENE PRESSLEY
RGN, MSc, PGC. RETENTION MANAGER AND PEOPLE DIRECTORATE AT NHS ENGLAND - LONDON

Employed in a dual role as both Senior Clinical Academic at the University of Huddersfield, and London Retention Manager at NHS England. Charlene is a nurse and teacher and registered as both with the Nursing and Midwifery Council (NMC). Her 20+ years of professional and academic practice is grounded firmly in supporting the improvement of NHS staff and patient experience. Charlene is currently progressing with a PhD at the University of Huddersfield undertaking an enquiry into how evidence is operationalised in the context of improving staff experience and staff retention within the NHS.
ABOUT

MAUREEN LAL

DNP, MSN, RN- DIRECTOR, MAGNET RECOGNITION PROGRAM AT
AMERICAN NURSES CREDENTIALING CENTER, ANAE

Dr. Maureen Lal is the director of the ANCC Magnet Recognition program. Maureen joined ANCC Magnet over twelve years ago, starting with the program as a Sr. Magnet Program analyst. Prior to joining ANCC, Maureen held a variety of positions in acute care and community health.

Maureen has been a nurse for over 30 years, she completed BSN at the University of Maryland and her MSN at Johns Hopkins University. In 2019, Maureen completed her Doctor of Nursing Practice with a focus in Executive Leadership at Duke University School of Nursing. She is on the advisory board for Hood College School of Nursing, is active in the Maryland Nurses Association, and enjoys mentoring nursing students.
ABOUT

CHRISTINE PABICO

PHD, RN, NE-BC, FAAN, DIRECTOR OF ANCC’S PATHWAY TO EXCELLENCE PROGRAM

Christine Pabico is the Director of ANCC’s Pathway to Excellence program. Christine has vast experience and is a content expert in leadership’s essential role in complex organizations and in creating/sustaining positive practice environments. Her passion is to provide organizations around the globe strategies for success in create work environments that support, engage and empower staff to lead from the bedside. In addition, she is a recognized champion for safeguarding clinician well-being.

Christine has over 25 years of leadership experience, is doctorally-prepared, ANCC board-certified as a Nurse Executive, and is a Fellow of the American Academy of Nursing. Her passion for creating healthy work environments extended to her doctoral work where she studied the relationships among nurse manager competency, the nursing practice environment, and frontline nurses’ intent to stay.

Christine is also on the editorial board of the American Nurse Journal and is the president-elect for the Philippine Nurses Association in Metro DC.
ABOUT

JANE EWEN
MSC, PGCERT, RN: NURSE DIRECTOR, EXCELLENCE & INNOVATION, NHS GRAMPIAN

Jane Ewen is a Registered Adult Nurse. She has had a varied career working in both hospital as well as education & leadership roles. Jane has worked in a number of corporate roles including Nurse Consultant, Practice and Professional Chief Nurse.

Jane’s current post is Nurse Director, Excellence and Innovation. The corporate roles utilise innovation and excellence to drive strategic influence and culture, whilst delivering NHS Grampian’s of NMAHP strategy, workforce planning and development, education and research board wide. Jane is the NHS Board strategic lead for international collaborations in nursing and midwifery recruitment and plays a leading role in the organisation’s Magnet / Pathway to Excellence journey. Jane is a Visiting Senior Lecturer within School of Nursing and Midwifery, Robert Gordon University, Aberdeen working in collaboration in a number of initiatives in both undergraduate and postgraduate programmes.
ABOUT

TRACEY BIGSTOCK
MA, PGCERT, BA, DIP, RN, CHIEF NURSING OFFICER, UNIVERSITY HOSPITALS COVENTRY AND WARWICKSHIRE NHS TRUST

Tracey’s nursing career has spanned over 35 years. During this time she has dedicated herself to the delivery of safe, effective, and compassionate care. As Chief Nursing Officer at UHCW NHS Trust Tracey achieves the highest standards for patients and communities through her passion for collaborative working, and drive for ensuring all nurses, midwives and allied health professionals have a strong, clear voice in the development and delivery of care to ensure the continual improvement of standards, patient experience, and outcomes.

Tracey has a wealth of leadership experience at both director and executive level, having worked in a range of senior leadership roles including Director of Nursing and Deputy Chief Nursing Officer at UHCW NHS Trust, Director of Nursing and Quality at Bedfordshire Hospital NHS Trust, and Divisional Nurse Director for Emergency Care and Medicine at Sherwood Forrest Hospitals NHS Foundation Trust.

Tracey is incredibly proud to have led UHCW NHS Trust in becoming the first university teaching hospital in the United Kingdom to be awarded the internationally acclaimed Pathway to Excellence® designation. Additional career highlights also include the introduction of UHCW’s ward accreditation programme and achieving published recognition for the design and implementation of the Infection Prevention Control Council at the Trust, for which she has received nationally published recognition and CNO England Silver award.
Sinead is currently Deputy Director of Beaumont Hospital a large acute Level 4 Hospital in Ireland. With a career in nursing and midwifery spanning over 20 years Sinead has undertaken a variety of roles in Beaumont Hospital. Having spending 15 years in Critical Care undertaking various roles from educator to clinical leader, Sinead moved to the Emergency Department to a senior nurse leader position. Other past roles include Out of Hours Site Manager where she was an integral part of the team to role Safety Huddles and introduced a CNM 3 role to support the site Manager. Previous roles include Directorate Nurse Manager for Critical Care and Anaesthetics, where she successfully implemented a Critical Care Outreach Team and project managed the opening of a High Dependency Unit. She has specific experience and interest in supporting and coaching nurses in career development and plays an active role in nurse recruitment and retention. She leads on Sepsis and Deteriorating Patient Management, and is one of the two Magnet Programme Leaders in Beaumont Hospital.
ABOUT

WITIKO NICKEL

DR. DIP. NURS MANAG, RN- CNO AND MANAGING DIRECTOR, KLINIKUM BREMERHAVEN REINKENHEIDE

Witiko Nickel is CNO and Managing Director at Klinikum Bremerhaven-Reinkenheide (813 beds) in Bremerhaven, Germany. He is responsible for four nursing departments (about 1300 employed nurses), the Nursing School, the Outpatient Operation Centre and the Corporate Communications Department.

Witiko graduated as a nurse at the nursing school of St. Elisabeth Hospital, Leipzig, and worked several years on a urological-surgical ward. He studied nursing management extraoccupational. As a research assistant, he was responsible in establishing a municipal counselling centre for relatives of people suffering from dementia. After positions as Nursing Management Assistant to the Board of Nursing at the University Hospital Leipzig and as CNO for several smaller hospitals in Saxony-Anhalt, he has been the CNO of the municipal hospital KBR since 2016. Since 2021 he is also Managing Director. He is a member of the board of the Bremen Hospital Society.

In his diploma thesis, he investigated the effectiveness of supportive home services in reducing the burden for caregivers of people with dementia. In his doctoral thesis he further investigated the information needs of caregivers. As a nursing manager he is interested what framework conditions are necessary to strengthen nurse competencies.
About

Kate Sanders
PhD, MSc, HV Cert, BSc Hons, RN. Practice Development Facilitator, Foundation of Nursing Studies (FoNS).

Kate works at the Foundation of Nursing Studies (FoNS), an independent charity that believes that all individuals should experience health and social care as person-centred, safe and effective. This includes those who are receiving care and those who are giving care. Prior to joining FoNS, she worked clinically in a variety of acute and community settings where she became increasingly interested and involved in activities and initiatives to improve practice.

At FoNS, Kate leads several development programmes. These programmes involve working with nurses and nurse-led teams across health and social care, helping them to develop knowledge, skills and confidence in leading and facilitating new ways of working towards the development of person-centred cultures of care and practice.

Kate has been a member of the International Practice Development Collaborative (IPDC) and the International Community of Practice for Person-centred Practice (PcP-ICoP) for many years, actively contributing to the ongoing development of the theoretical understanding of person-centredness and participatory methodologies that facilitate the development of person-centred cultures of care.

Kate is also the Co-academic Editor of the International Practice Development Journal, a collaborative initiative between FoNS, the IPDC and the PcP-ICoP.

In 2021, Kate was awarded her PhD by Queen Margaret University in Edinburgh. Her doctoral studies focused on the subjective experience of well-being for nurses and how this can be nurtured within the workplace.
SUE HAINES

DHSCL, RN, BSc (Hons), MA. ASSISTANT DIRECTOR OF NURSING AT THE INSTITUTE OF CARE EXCELLENCE, HONORARY PROFESSOR AT UNIVERSITY OF NOTTINGHAM, SCHOOL OF HEALTH SCIENCES AND VISITING LECTURER AT NOTTINGHAM TRENT UNIVERSITY.

Sue is Assistant Director of Nursing at a large acute National Health Service (NHS) Trust in England and is Honorary Professor, University of Nottingham, School of Health Sciences and visiting lecturer Nottingham Trent University. Her clinical background is in acute and critical care, before moving into professional and clinical leadership development. She has specific experience and interest in supporting and coaching nurses in career development and inclusive talent management through doctoral research. Post-doctoral research interests include nursing workforce development, nursing careers, retention, preceptorship and shared governance. She leads on education, practice placements, post-registration education for nurses and is Magnet and Pathway Programme Director in Nottingham. Post-doctoral work includes a successful Economic and Social Research Council Impact Leaders Award, working in partnership with Nottingham University Business School, evaluating the local Integrated Health and Social Care System’s (ICS) ‘legacy mentor’ project, a late-career retention initiative for the Registered Nurse workforce. Sue is a Champion for the Nursing Now Global Challenge and sits on the Royal College of Nursing’s national Professional Nursing Committee as elected member for the East Midlands region. She works actively to influence professional and policy direction for the advancement and development of nursing, nursing careers and strategy.
Jess is a registered Adult and Mental Health Nurse and has worked in community Older Persons Mental Health services and Education as well as having former career in Human Resources. Jess joined TeamFNF in 2021 as a Research and Policy Associate and has led the Student Councils Programme in the South East of England with support from Health Education England (South East).

Her special interests include clinical supervision, professional use of social media and shared professional decision-making. With extensive experience of advocating for and shining a light on student and early career nurses and midwives, Jess is passionate about promoting and sharing opportunities for all with an aim to increase the number of nurses and midwives at decision-making tables at a local, system, regional, national and international level.

Jess is a Professional Nurse Advocate and has been chair of our Clinical Supervision Subject Expert Group since its establishment in 2020. She also delivers professional use of social media and networking sessions virtually and in-person.
ABOUT

LINCOLN GOMBEDZA
RN: EARLY CAREER NURSE, FLORENCE NIGHTINGALE FOUNDATION

I am a multi-award-winning Learning Disability Nurse with a keen interest in the exploration of artificial intelligence and its influence on learning disability practice. As a guest speaker and member of the NHS Digital Decision-Making Council, I had the honour of attending Digital Health Rewired 2023. My focus is on using digital technologies to enhance patient outcomes, and I am actively involved in several organizations aligned with this objective, including the Florence Nightingale Clinical Supervision Subject Expert Group, the NMC, and the Learning Disability Nursing National Shared Professional Decision-Making Council.

My passion for integrating future technologies in nursing has been recognised by Dr. Natasha Philips, CNIO NHS England, and Helen Crowther, the National Digital Primary Care Nurse, who invited me to contribute my expertise to the NHS Digital Shared Professional Decision-Making Council. I have also completed a Resilience-based Clinical Supervision program through the Foundation of Nursing Studies, working alongside the esteemed Joanne Bosanquet MBE.

In my spare time, I serve as a NextGen Nurse Learning Disability Ambassador for the NHS, where I engage with secondary school and college students to inspire them to consider a career in Learning Disability Nursing. I am committed to pushing the boundaries of technology and innovation to improve patient care and outcomes.
ABOUT

CLARE LEON-VILLAPLOS

RGN, MSc (CRITICAL CARE) | BSc (Hons): LEAD NURSE FOR PRACTICE DEVELOPMENT AND INNOVATION, IMPERIAL COLLEGE HEALTHCARE NHS TRUST

Clare is the Lead Nurse for Practice Development and Innovation at Imperial College NHS Trust.

Her portfolio includes leading the ward accreditation programme and driving evidence-based practice through a variety of corporate functions.

Prior to joining Corporate Nursing Clare was an intensive care nurse with a background in education and a passion for academic nursing.
ABOUT

BRENTON KEY

RGN BN, GRADCERTCLINNURS (NEUROSCIENCE) MHSN, MBA, WARD MANAGER (NEUROLOGY), IMPERIAL COLLEGE HEALTHCARE NHS TRUST

I graduated with a Bachelor of Nursing in 2011 in Australia (my home country) and then completed a Graduate Certificate in Clinical Nursing (Neurosciences) in 2013. Thereafter, I held posts as a ward manager and a clinical nurse specialist in neurosurgery. I immigrated to the UK in 2016 and worked as Head of Clinical Services for a complex home care provider then moved into the NHS as a Clinical Services Manager. In 2021, I took up the neurology Ward Manager post at Imperial College Healthcare NHS Trust. After one year I was seconded into the neurosurgery/neurology Lead Nurse post for 10 months and then in May of this year I started my new post as Lead Nurse for Stroke and Specialist Neurorehabilitation. In addition, I completed a Master of Health and Human Services Management in 2022.
About

Onyinye Enwezor

BEM, Lead for International Recruitment and Pastoral Support, Nottingham University Hospital, School of Health Sciences University of Nottingham, and Nightingale Foundation Shared Governance Council

Onyinye qualified as a Nurse and Midwife from the University of Nigeria Teaching Hospital, Enugu, Nigeria. In 2011, she obtained a BSc (Hons.) degree from the University of Nottingham. Onyinye progressed to a Deputy Sister role in 2015. In 2019 she left theatres for her dream job as a Shared Governance Clinical Educator in the Institute of Care Excellence, Nottingham University Hospital. Onyinye has further progressed to work as the Practice Development Lead for Clinical Leadership and her current role as the Lead for pastoral support at Nottingham University Hospitals NHS Trust.

Onyinye is the Vice-Chair of the Florence Nightingale Foundation Shared Governance Council, an inspiring role model and clinical Nurse. In October 2019, Onyi received the International Nurse of the Year award and in October 2020, Onyi was awarded the British Empire Medal from her Majesty the Queen for her services to the NHS. Onyi was also awarded the BAME Ambassador award from the Royal College of Nursing in November, 2020.

Onyinye co-published ‘Setting up a Black, Asian and minority ethnic (BAME) shared-governance council in an acute hospital trust Chivege et al 2021 and published an opinion piece ‘There is variable knowledge around assessment of darker skin tones’ 2021.

Onyinye is very passionate about equity, staff retention and wellbeing and has undertaken the Professional Nurse Advocate role which will enable her ensure that patients, carers and colleagues feel valued and have the best outcomes and experience. Onyinye facilitates the Leading an Empowered Organisation course which is a Trist wide leadership programme for managers and leaders.
ABOUT

SARAH STEPHENSON
RN (ADULT), BA(HONS), PG CERT, MSC(HONS), HEAD NURSE CLINICAL ACCREDITATION, NURSING & MIDWIFERY EXCELLENCE AND RECOGNITION, OXFORD UNIVERSITY HOSPITALS NHS FOUNDATION TRUST

Sarah has had a nursing career in the NHS for over 30 years. She graduated from Oxford Brookes University in 1993 and held clinical posts in acute surgery, adult intensive care, organ donation, and transplantation. She moved into a trust-wide education and practice development role in the early 2000’s where her passion for supporting and equipping learners to thrive was realised. Over the past 20 years she has held a variety of leadership roles within the field of practice development, education and staff empowerment. She finds tremendous joy in her role facilitating a shared decision-making culture where the voice and ideas of direct care staff are authentically enabled.
Nadine qualified as a diploma adult trained nurse in the year 2000 in London. She commenced her nursing career on a Neuroscience rotation in Oxford after qualifying. Where she gained experience in Neurology, Neurosurgery and Neuro Intensive Care. Neuro Intensive Care was where she remained for many years completing her Neurosciences and mentorship course. This led her into a practice educator role before her passion for leading a team moved her into her first sister’s post. Following this I had the opportunity to work as a Specialist Nurse in Organ Donation (SNOD) for the south-central region. This was an immensely rewarding job but Nadine’s passion to lead a team and change culture led her to embark on the challenge of reconfiguring a ward area and setting up a step-down unit from intensive care. This is where she commenced her Masters in leadership journey and led her into many leadership role across the Oxford University Hospitals. From Deputy Matron of Surgery, Matron of Theatres and now finally Matron of Neonates. She finds working alongside the Nursing teams to empower them to strive and change working culture tremendously rewarding.
ABOUT

DEB ZIMMERMANN

DNP, RN, NEA-BC, FAAN. CEO, THE DAISY FOUNDATION

Deb Zimmermann, DNP, RN, NEA-BC, FAAN, is the Chief Executive Officer for the DAISY Foundation, the worldwide leader in the meaningful recognition of nurses.

Before joining DAISY, Deb served in the United States Army Nurse Corps, practiced as a nurse practitioner, and served in chief nursing officer positions in New York and Virginia. She is the president-elect of AONL and a fellow of the American Academy of Nursing. She is the past chair of the ANCC Commission on Magnet® and the AONL Foundation.

Deb is dedicated to strengthening the education and influence of nurses, creating collaborative interprofessional care environments, and quantifying the contribution of nurses in improving health outcomes.
About

Paul Van Aken

RN, MSN - Retired, Antwerp University Hospital

Paul Van Aken, RN, MSN graduated as a nurse in 1976 and has been almost entirely active at the Antwerp University Hospital (AUH) during his career. In the AUH he has progressed through all hierarchical levels of the nursing department where he has been Chief Nursing Officer since 2005.

His main achievement on the professional level is the transition of the organizational culture of the nursing department to an organization that was recognized as Magnet® Hospital by the American Nurses Credentialing Center in 2017. This made the AUH the first hospital in Continental Europe to achieve this distinction in terms of excellence in care and nurse work environment.

He also holds appointments in the Faculty of Medicine and Health Sciences of the University Antwerp. He is a guest lecturer in the Master of Nursing and Midwifery program. From there he is also involved in scientific research conducted as part of the academic mission of the university. Since September 2021, he is retired and continues to work as a consultant in organizational change in hospitals and health care institutions.
ABOUT

CAROLINE REID
RSCN, BSc, CLINICAL NURSE MANAGER, ROYAL ABERDEEN CHILDREN’S HOSPITAL

Caroline Reid is a Clinical Nurse Manager in the Royal Aberdeen Children’s Hospital in NHS Grampian, Aberdeen, Scotland. Caroline has over 30 years’ experience working in acute and community paediatrics, in addition to being Senior Charge Nurse in paediatric surgery, she has led on the set up of services such as Home Care, Community Nursing Services and held operational responsibility for bringing the Family Nurse Partnership to NHS Grampian. Her current post is to provide leadership and management for Clinical Nurse Specialists, Home Care and Community Nurse teams.

Caroline is passionate about excellence in nursing and is committed to ensuring a culture of support, opportunity and empowerment for nursing staff. In additional to her clinical role Caroline is the chair of the NHS Grampian Nurses, Midwives and Allied Health Professional Rewards and Recognition Group and has successfully led the rollout of a Rewards and Recognition Programme across NHS Grampian. The Royal Aberdeen Children’s Hospital is currently pursing Magnet status through the American Nurses Credentialing Centre and Caroline is local operatorial lead for this programme, being dedicated to achieving this for the Children’s Hospital, their staff and patients, by 2025.

With a registered nurse qualification in Children’s Nursing obtained in Aberdeen, Caroline holds a BSc in Community Nursing - Children’s - from Queen Margaret University in Edinburgh.
EITHNE DUNNILL
RGN, PG DIP, RETIRED, OUR LADY OF LOURDES HOSPITAL

Eithne is a recently retired Assistant Director of Nursing (ADON) with over 40 years experience in nursing. Eithne’s nursing career began in the UK where she trained and qualified as a Registered General Nurse. From 1993 until 2003 she was Outpatients Services Manager working for Rebridge Health Care NHS Trust, Essex, England. During this time she worked closely with the National Patient Access team to modernise and improve access and quality of care for patients attending Outpatient services. She returned to her native Ireland in 2003 and began working for the Irish Health Service, The Health Service Executive (HSE).

For the past 20 years Eithne has worked in a variety of Nurse Manager roles within varying divisions in Our Lady of Lourdes Hospital, Drogheda, Co. Louth, Ireland. During the height of the Covid 19 Pandemic she was Assistant Director of Nursing for Patient Flow ensuring patients moved through the healthcare system in an efficient, safe and timely manner. It was during this time that she also took on the role of DAISY Coordinator as the Programme was being introduced throughout the RCSI Hospitals Group. As DAISY Coordinator she developed and implemented the programme across The Louth Hospital Group and is frequently called upon to assist and support other hospitals with their DAISY journey.

In July 2021 Eithne was offered the opportunity to transfer to the post of ADON for Outpatients and Ambulatory Care and she remained in this post until her retirement in March 2023. Eithne is a compassionate, caring and dedicated nurse leader and educator who has spent her whole career advocating for improvements in patient care, and, inspiring and motivating nurses to be the best nurse that they can be. Her commitment and dedication to nursing is never more apparent than when she is co-presenting the DAISY Awards to the Honourees and Nominees each quarter.

In February 2023 during her last DAISY Award Ceremony Eithne was presented with the DAISY Lifetime Achievement Award.
Lisa qualified as a registered nurse in 2006 and began her nursing career working as a staff nurse in acute medicine at UHCW NHS Trust, a large university teaching hospital and major trauma centre located in the West Midlands, United Kingdom. During her time working in acute medicine Lisa progressed to the role of clinical sister, followed by senior sister and clinical education nurse; these roles instilled a strong passion for supporting and mentoring students and newly qualified nurses, and driving improvements in practice in order to enhance outcomes and experiences for patients, relatives and staff alike. This led to Lisa receiving a number of accolades both within and outside the organisation, including Coventry’s ‘Woman of Achievement Award’ for International Women’s Day in 2012.

Lisa then fulfilled her ambition to specialise in practice development, becoming a practice facilitator in 2015, where she led the trust wide acute illness management programme and co-led the introduction of the nursing associate role.

In 2019 Lisa coordinated the introduction of the DAISY award programme at UHCW NHS Trust. She is incredibly proud of her ongoing leadership in the expansion of the DAISY Award portfolio at UHCW as she continues to guide the programme through its fourth year and beyond.

Throughout her career Lisa has always been driven by her passion for creating positive practice environments where staff feel valued and recognised and are empowered to provide compassionate care of the highest quality to patients and their families. This drive has led Lisa to her current position as a senior nurse leader in the organisation, working as the Pathway Programme Director and lead of the organisation’s Pathway to Excellence® team; successfully supporting the Chief Nursing Officer and colleagues in the Trust’s attainment of the internationally acclaimed Pathway to Excellence® designation which the organisation received in 2022, and putting UHCW NHS Trust on the map as the first university teaching hospital in the United Kingdom to receive this prestigious award.
ABOUT

CATHERINE DRYE
RN, BSc, SLIP, SENIOR PROJECT NURSE, LEEDS TEACHING HOSPITALS
NHS TRUST

Catherine qualified as a Registered Nurse in 2013 after completing her BSc HONs Adult Nursing Degree at the University of Leeds in the United Kingdom. Catherine’s career experience has involved nursing within the Acute Medicine and Gastroenterology Clinical Specialities at the Leeds Teaching Hospital which is one of the National Health Service Trusts.

Catherine has been in a leadership role since 2016 and has worked as a Junior Sister within an acute clinical setting. Catherine has completed the ‘Support for Learning in Practice’ course and is a Practice Assessor responsible for mentoring nursing students. Catherine has also supported newly qualified nurses during their preceptorships as well as other staff with varied experience.

Catherine has been involved with Quality Improvement projects and is passionate about patient safety initiatives. Catherine enjoys networking and collaborating with colleagues across wider multidisciplinary teams. Her current role is a Senior Project Nurse with the Professional Practice Standards and Safety Team at St James University Hospital which provides many opportunities to shape and improve both patient and staff experience.

Catherine is enthusiastic about staff recognition and development and is currently leading two of Leeds Trusts award and recognition schemes. This includes the DAISY foundation programme and the IRIS (Inclusive Recognition of Inspirational Staff) award programme which has been developed exclusively after the success of the DAISY foundation partnership.
Together with The DAISY Foundation, Careismatic Brands warmly welcomes you to International DAISY Day. As a longtime industry partner of DAISY and its mission, we’re proud to outfit nurses around the world with the scrubs, lab coats, and other medical apparel they need to deliver extraordinary care.

Careismatic Brands® is a world leader in medical apparel including Cherokee®, Medical Uniforms, Dickies® Medical, Healing Hands®, Heartsoul®, Infinity®, Med Couture®, Medelita®, Scrubstar®, Tooniforms®, Anywear®, and Silvert's® brands. Careismatic Brands also donates significant funds and resources to organizations that benefit their customers and the communities where they live and work including partnerships with The DAISY Foundation™, Mercy Ships®, the Nurses on Boards Coalition (NOBC), and the United Vessels of Love (U-VOL) Foundation. Careismatic Brands also publishes Scrubs® Magazine, a multimedia news and entertainment platform for people in the health professions.

Chamberlain University is committed to graduating extraordinary nurses who are empowered to transform healthcare. Chamberlain and DAISY have great synergy. Their focus on their student's success makes them a natural partner with DAISY as we reach out to nursing students' to encourage and honor the extraordinary level of person centered care to patients, and to faculty to commend the inspiration they provide their students. Today, elevating the standards of nursing education is paramount to transforming healthcare – in improving patient outcomes and ensure safe, compassionate quality care. In a partnership Chamberlain offers a scholarship to every DAISY Honoree to help advance their expertise for their RN to BSN, Master of Science in Nursing Degree, Doctor of Nursing Practice Degree or graduate certificates. What a great partnership!
Health Carousel, a leading healthcare workforce solutions company, recruits healthcare professionals from within the US and abroad and places them when and wherever there is patient need. In so doing, they use and develop best-in-class workforce technology solutions to advance the science and art of healthcare staffing.

In 2020, the company redoubled its efforts to ensure the sustainability of the nursing workforce globally and reaffirmed its commitment to legal, ethical recruitment practices by launching Light the Way. This initiative includes strengthening support for the DAISY Foundation and investing in programs to remedy global healthcare workforce shortages.

As DAISY’s first International Advocate, Health Carousel sponsors DAISY Awards for compassionate nurses and inspiring faculty in underdeveloped countries where meaningful recognition is a whole new concept.

At Oracle Health, everything we do is dedicated to helping people live healthier lives and improving healthcare. By connecting clinical, operational, and financial data across the ecosystem, we can help providers improve patient outcomes, reduce costs, and unleash innovation. Integrated technologies, data, and analytics empower patients on their health journey, inform clinician decision-making, and accelerate research to advance health and well-being for people worldwide.
Press Ganey, the leading Human Experience (HX) healthcare performance improvement company, offers an integrated suite of solutions that address safety, clinical excellence, patient experience and workforce engagement. The company works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care. Press Ganey is a PG Forsta company.

Prolink is a premier workforce solutions organization, fulfilling comprehensive staffing, technology, culture, data, and talent experience needs throughout the United States. We connect work and workers in meaningful ways across multiple industries and skillsets. Founded in 2011, Prolink is built upon a foundation of trusted relationships with our clients, talent, and internal team. Our purpose is to bring your legacy to life, and we promise to be your solution to get there. Prolink has developed processes, in-depth client analysis, and other proprietary workforce optimization solutions that have proven invaluable to clients and talent alike. Today, Prolink is a permanent virtual-first organization, empowering our employees to succeed while providing them with a thriving and supportive culture to do so. To connect with Prolink, visit Prolinkworks.com.

Visa Solutions Healthcare (VSH), the nation’s fastest-growing international nurse direct-placement organization, has revolutionized the global nurse recruitment industry in just three years. Based in Texas, with operations in more than 70 countries, VSH works with leading health systems and hospitals to identify and credential fully licensed NCLEX-registered international nurses needed for critical, direct patient care. For more information, or to partner with Visa Solutions Healthcare, visit: www.visasolutionshealthcare.com.
Coventry University is a long-standing provider of education in England, with roots as far back as the Coventry School of Design in 1843. In 1970, Coventry College of Art merged with Lanchester College of Technology and Rugby College of Engineering Technology to form Lanchester Polytechnic, which was later renamed Coventry Polytechnic. In 1992 it became Coventry University, a forward-thinking, modern university proud of its long tradition of high-quality teaching and applied research.

NAME UK is a collective group of healthcare organisations and individuals from across the UK dedicated to leading Nursing and Midwifery Excellence. We meet on a quarterly basis, bringing together inspiring and challenging agendas that lead innovation and provide our members a platform to share best practices.

‘NAME UK was formed back in 2015 by a small group of organisations who were interested in leading excellence in their organisations. The group was initially made up of Oxford University Hospitals, Nottingham University Hospitals, Northampton General Hospital and NHS Grampian. The collective group wished to innovate and soon focused on the Pathway to Excellence and Magnet credentials, ANCC (American Nurses Credentialing Center). This collective led to the 1st UK hospital to achieve Pathway to Excellence designation in Northampton General Hospital in 2018, followed soon after by Nottingham Children’s Hospital achieving designation in 2020. Nottingham University Hospitals were also successful in being the 1st UK organisation to achieve Magnet designation in 2020.’

NAME UK relaunched post-pandemic with an open-door policy, attracting members from 40+ different healthcare organisations across the UK. The focus has shifted to leading the way in Excellence by bringing together challenging and thought provoking meetings on a quarterly basis.

Some of our topics include:

- Benchmarking and data collection
- Ward Accreditation
- Meaningful Recognition and Wellbeing
- Shared Decision Making / Shared Governance
The DAISY Foundation is proud to welcome the Florence Nightingale Foundation (FNF) to our community of Supportive Associations. FNF supports nurses and midwives to improve care and save lives.

As a UK-based charity, established almost 90 years ago, FNF is now expanding to reach one million nurses and midwives by 2027. Experience shows the transformation that is possible when FNF enables nurses and midwives to connect, lead, and influence healthcare.

The Foundation’s principal focus is on improving health, clinical outcomes, and patient experience, through building nursing and midwifery leadership capacity and capability. It does this by enabling nurses and midwives to access sophisticated and bespoke leadership development opportunities, both in the UK and overseas, tailored to the participant’s needs.

SPECIAL THANKS TO:

NHS Coventry and Warwickshire Partnership NHS Trust

NHS George Eliot Hospital NHS Trust

NHS South Warwickshire University NHS Foundation Trust

NHS University Hospitals Coventry and Warwickshire NHS Trust
thank you

to the dedicated and talented Committee who brought the second annual International DAISY Day to life.

Amanda Royston- Associate Dean for Enterprise and Innovation, Faculty of Health and Life Sciences at Coventry University
Danny Van Heusden- Magnet Program Director, BPSO Lead at Antwerp University Hospital
Greta Westwood- CEO of the Florence Nightingale Foundation.
Jill Ferbrache- Lead Nurse Excellence in Care and Innovation, Magnet Programme Director at NHS Grampian
Lisa Dunn, Facilitator Lead, Pathway to Excellence at University Hospitals Coventry and Warwickshire NHS Trust
Lisa Grant- CNO at Leeds Teaching Hospitals NHS Trust
Michelle Puddlepha- Project Officer at Coventry University
Paul Mahon- Senior Education Coordinator at Beaumont Hospital

and especially to our co-chairs, Carolyn Fox - Chair at NAME UK & Strategic Nurse Advisor at Team CNO, and Kerry Jones- Director of Education and Transformation for Nursing and Midwifery, at Coventry University and Coventry and Warwickshire